

2021

# Your Guide to Pearson Telehealth Resources



## Thank you for all that you do!

Through every challenge that the last 12 months has thrown our way, I have been reminded again and again how fortunate we are to have customers like you to connect with. At a time when so many have been focused inward, you have been reaching out and supporting the people who depend on you.



We've seen your resolve to discover new and novel ways to connect with those you support, and we understand how vital these connections are to you. This ability to connect and serve - whether it's due to the pandemic or the fact that we have such a "tyranny of distance" to counter - is equally important to everyone on your team here at Pearson Clinical in Australia and New Zealand.

More than ever, we feel the importance of connections and personal relationships with our families, friends, colleagues, and you. Thank you for trusting us to provide the assessments that you need. I hope that the resources provided in this document help support your ability to continue to assess no matter where you and your clients are located, so that together we can continue to meet their needs.

Wishing you all the best,

Mimma Mason  
*Pearson Clinical Assessments*



*We realise that a lot of things have to come together to change the world and a lot of people are thinking hard on that every single day.*



# Your Guide to Pearson Telehealth Resources



Our goal is to help you remain connected — no matter what that looks like for you.

This guide contains information, tools, and resources that your professional colleagues have told us were most helpful, from basic to advanced.

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### **Telehealth Support**

To stay up to date on the latest telehealth resources visit  
**[PearsonClinical.com.au/telehealth](https://PearsonClinical.com.au/telehealth)**

# Telehealth: The *big* three must-dos

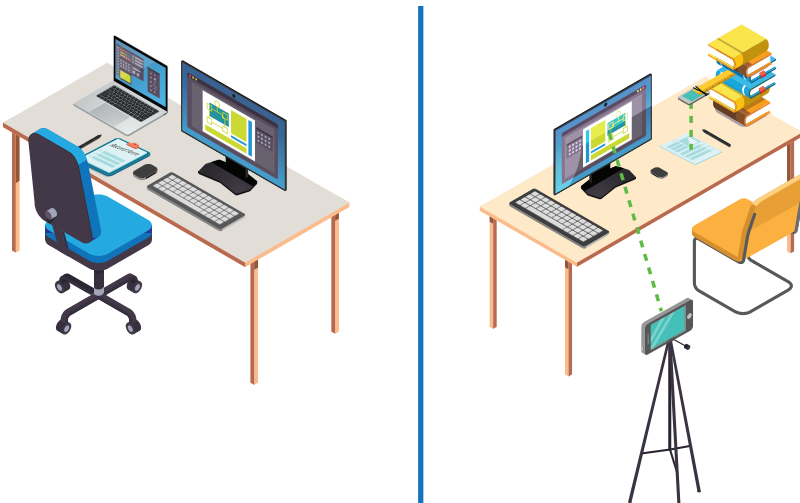
## 1. Follow the rules

Always confirm the current local, state, and federal laws and guidelines you must follow, as well as those from your national and state professional organisations. Compliance is one key part of ethical practice, including the use of clinical content and decision-making.

## 2. Choose your tech hardware and software

### Sample remote assessment setup

*Want to see a picture with some ideas?* This **schematic** offers general examples of managing remote assessment hardware setups. As just one example of an office-to-office setup, your settings and capabilities may look very different. Detailed considerations are included in the full schematic document.



### Platform guidance

In general, numerous telehealth software platform options exist. It's often possible to access a trial version of a platform before you choose the one that best suits your needs. Once you've selected a platform, it's best to conduct a practice telehealth session using the various functionalities. For example, many platforms allow you to offer control of the mouse to the examinee, but a specific feature may work a little differently on each platform.



### 3. Get training

We've compiled various telehealth guidelines by product

**Beery VMI**

**CELF® -5** <sup>A&NZ</sup>

**DASH and DASH 17+**

**MMPI® -2-RF**

**WAIS® -IV**

**WIAT® -III**

**WISC® -V** <sup>A&NZ</sup>

**WMS® -IV**

For additional telehealth guides for our assessments please go onto our **US clinical website**.

*In addition, a pre-recorded telehealth training series is available with the following topics:*

#### **Essentials for getting started in telehealth**

From video platform selection to pricing from data security to cameras, there are a number of things to get right when you launch a digital health service. In this session, physiotherapist and telehealth clinician Karen Finnin will guide you through all of the essentials you need to know in order to take your health service online.

#### **Embracing Telehealth: How to use the CELF-5<sup>A&NZ</sup> via Q-global**

This webinar discusses factors to consider in deciding when and how to use CELF-5<sup>A&NZ</sup> via Q-global, and how to capture the student's responses.

#### **Administering the WAIS-IV, WASI-II, and WISC-V remotely: what can I learn and how?**

This presentation discusses how to use the WAIS®-IV, WASI®-II, and WISC®-V remotely with Wechsler Research Director, Dr. Susie Raiford.



***There's more to explore!***

Additional recorded webinars related to telepractice can also be found on our **website**.

# Assessment *via* telehealth: Basic level



## Choose your products

First, what kind of tool do you want to use in telehealth? Screening? Performance-based assessment? Questionnaire or rating scale? Your level of experience and time in telehealth makes all the difference. *Consider the different task types and begin with those that are simpler — questionnaires are easier than tasks with visual stimuli or pointing responses. Tasks with visual/verbal requirements are easier than those with tactile or kinesthetic requirements.*

Whatever you choose, we have a long product list of options for your consideration. Click on the product name to get guidance on how to use the respective product via telehealth:

<b>Questionnaires</b>			
<b>BAI®</b>	<b>BSI® 18</b>	<b>MCMI®-III</b>	<b>MMPI®-A-RF</b>
<b>BASC™-3</b>	<b>BSS®</b>	<b>MCMI®-IV</b>	<b>P-3®</b>
<b>BBHI™ 2</b>	<b>BYI™-2</b>	<b>MCCI®</b>	<b>PEDI-CAT</b>
<b>BDI®-2</b>	<b>D-REF</b>	<b>MIPS® Revised</b>	<b>SCL-90-R®</b>
<b>BHI™ 2</b>	<b>M-PACI®</b>	<b>MMPI®-2</b>	<b>Shaywitz DyslexiaScreen™</b>
<b>BHS®</b>	<b>MACI®-II</b>	<b>MMPI®-2-RF</b>	<b>Sensory Profile™ 2</b>
<b>Brown EF/A Scales™</b>	<b>MAPI®</b>	<b>MMPI®-3</b>	<b>SSIS™ SEL</b>
<b>BSI®</b>	<b>MBMD®</b>	<b>MMPI®-A</b>	<b>Vineland™-3</b>

<b>Clinical assessments</b>			
<b>Bayley-4®</b>	<b>CLQT+</b>	<b>KTEA™-3</b>	<b>WIAT®-III</b>
<b>BBCS™-3:R</b>	<b>CVLT®-C</b>	<b>PLS™-5</b>	<b>WISC®-V</b>
<b>BBCS™:E</b>	<b>CVLT®-II</b>	<b>PPVT™-5</b>	<b>WMS®-IV</b>
<b>Beery™ VMI</b>	<b>CVLT®-3</b>	<b>WAB™-R</b>	<b>WRMT™-III</b>
<b>CELF®-5</b>	<b>EVT™-3</b>	<b>WAIS®-IV</b>	
<b>CELF®-5 Metalinguistics</b>	<b>GFTA™-3</b>	<b>WASI®-II</b>	

## Choose a platform

Second, what kind of assessment delivery platform fits you best? We have a number of ways you can access and use our content digitally.

### Q-global®

Q-global supports telehealth in a variety of ways. For some tests, it offers remote on-screen administration during which the computer manages the assessment. Digital assets are available for other tests during which the examiner leads the assessment administration. Q-global also allows for remote scoring and reporting for many tests.

Q-global provides two pathways for remote on-screen administration. It either allows you to send the assessment in advance of a session and have the client fill it out on their own, or you can send the assessment during your telehealth session so you can monitor the client while they are completing it. Using digital assets, you can complete all or some of the administration remotely, depending on the test. You can also use these same digital tools for in-person assessment when needed. You can find important telehealth guidelines by assessment on our [Q-global](#) page.



#### *Watch this!*

Get instructions on how to use Q-global in a telehealth setting. [Learn how](#) to access and allocate your Q-global digital assets.

### Q-interactive®

There are two different ways to use Q-interactive with telehealth. One option allows you to mirror the client/examinee iPad® onto your computer or share your screen from the examinee iPad. If you have only one iPad, you can use Q-interactive and Q-global digital assets together.



#### *Watch this!*

[Learn how](#) to use Q-interactive by mirroring or sharing your screen in this video.

### Coviu

We've partnered with Coviu, a telehealth platform, to help you set up your very own virtual and secure practice so that you can continue to support your clients anywhere, at a time that suits you both, in the comforts of your homes. **CELF-5** <sup>A&NZ</sup>, **WISC-V** <sup>A&NZ</sup> and **WAIS-IV** <sup>A&NZ</sup> are all available on Coviu. [Learn more.](#)

## How to Order

### Step 1 – Register with Pearson Clinical Assessment

To place an order with Pearson Clinical Assessment, you must be a registered test user. Registering with us is free, and can be done by completing our **online registration form**.

Once you have completed your online registration form, you will be given a User Level, which establishes which test materials you can order from Pearson Clinical Assessment.

Your individual registration is not transferable.

#### Benefits of registering

When you are registered, you will have access to:

- Online or offline ordering of test materials
- A team of professional consultants who provide advice and training on assessment selection and in-depth administration and interpretation training

### Step 2 - Placing an Order

Pearson Clinical Assessment adheres to strict ethical guidelines for standardised test and assessment use. A central principle of professional test use is that individuals should use only those tests for which they have the appropriate training and expertise.

By ensuring we only sell assessments to qualified professionals who are able to assume ethical responsibility for their use, we uphold the duty of care to those tested and maintain the integrity of the assessments.

For more information on test security, refer to our Terms and Conditions.



***Need help?***

Additional information can be found on our ***website***





# Assessment *via* telehealth: Intermediate level

## Practise, practise, practise!

Go through every item of an assessment you want to use and consider how it will be done remotely. Partner with a colleague to practise the administration flow with each other. Here are some resources to help you get going.

### Hello examinee: Remote administration preparation letter

Help your examinee get ready for their assessment with this preparation letter.

### Examiner assessment checklist for school practitioners

This checklist is specific to planning an assessment via telehealth in a school setting.

### Examiner assessment checklist for clinical practitioners

This checklist is specific to planning an assessment via telehealth in a clinical setting.

### The use of facilitators in a remote test administration

View this graphic to learn more about using facilitators during remote testing administration.

### Using facilitators in a telehealth setting with Dr. Robin Alvares

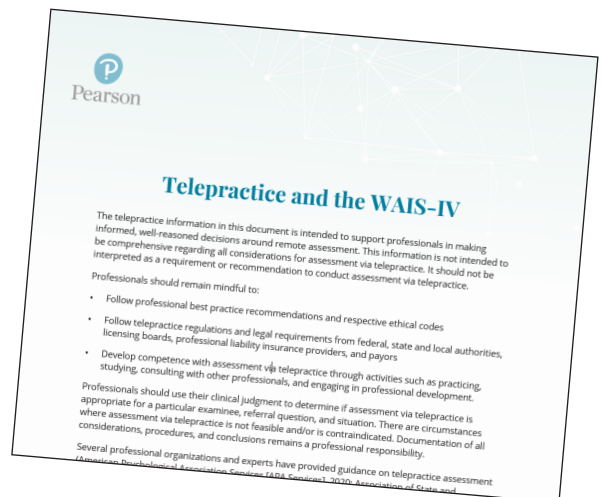
Dr. Robin Alvares joins Tina Eichstadt to discuss using facilitators in a telehealth setting.

## Guidance documents

Review the detailed guidance document for each assessment you'd like to administer remotely. We've done our best to give you all the support to consider how remote administration can happen for all the different task types within a specific assessment. Each guidance document is organised by five factors to consider.

### Five factors: Considerations for a positive assessment administration

1. Telehealth environment/equipment
2. Assessment procedures & materials
3. Examinee considerations
4. Examiner considerations
5. Other considerations



# Assessment *via* telehealth: Advanced level



Maybe you're ready to level up on your depth and breadth in assessment via telehealth. Know that equivalency evidence, like most research, exists on a continuum, from research using simple questionnaires to full norming. To become a "superuser" of assessments via telehealth, use these tools below to help.

## **Telehealth norms and validity of performance-based tests**

Learn how telehealth with performance-based tests measures up when compared to face-to-face assessment.

## **Special considerations for score interpretation following educational disruption**

Consider this approach when interpreting achievement testing after lengthy school closures and disruptions in learning or attendance of any kind.

## **WISC-V and WISC-V Integrated composite score selection according to block design and response booklet use**

See a detailed table of composite score availability for these measures under "Full Administration," "No Block Design," or "No Manipulatives or Response Booklets" conditions.

## **The Testing Psychologist Podcast: Remote administration of the WISC-V and KTEA-3 with Dr. Susie Raiford**

Join Dr. Susie Raiford and Dr. Jeremy Sharp as they talk through the ins and outs of remote assessment (telehealth) with the WISC-V and KTEA.

## **The Testing Psychologist Podcast: Remote administration of the MMPI-3 with Dr. Dave Corey**

Learn about remote applications and considerations with the newly released MMPI-3.

## **Equivalency research/gap analysis**

When you want to dig into the details yourself or prepare for a conversation with others, we've got you covered. Our Scientific Council and clinical staff monitor the literature for new and existing research, including conducting our own. Visit our [telehealth home page](#) for ongoing updates.

# Other digital solutions

*(and where to find them)*



## Digital Assessment Library for Universities (DALU)

*We support universities!*

For a fixed, annual subscription, Universities can have use of our top assessments on Q-interactive and Q-global for remote teaching.

**Get in touch**



## COVID-19 Resources

Not everything COVID-19 related is about telehealth, and not everything about telehealth is COVID-19 related. We created a series of tools and resources for PPE, cleaning test materials, webinars on coping in a pandemic, and more.

You can find this information on our **telehealth resources** webpage under “COVID-19-related materials”.



## Our newsroom

This last year had a lot going on and we wanted to **keep you in touch** with our work. See the archived newscasts and highlights as so many of our colleagues were ramping up with working remotely.



## Telehealth Video Playlist

Watch some or all of the **telehealth-related videos** that we've created for you.

# Stay connected



## Talk to us!

If you have specific requests or questions for your assessment representative, please complete this form and we will reach out to you.



## Have questions?

We're addressing questions from you and your colleagues as they come in. If you don't see your questions answered, please submit them.



## Get telehealth emails

Sign up to get emails with news and resources surrounding telehealth.

To stay up to date on the latest telehealth resources, visit  
[PearsonAssessments.com/telepractice](https://PearsonAssessments.com/telepractice)

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