

August, 2007



Dear Colleague:

It has come to our attention that the **NEPSY®-II** requires revisions to the Scoring Assistant software. We have identified you as having purchased one or more of the affected products and are contacting you to resolve the following issues.

In specific cases, the **Memory for Designs** and **Memory for Designs Delayed** subtests do not generate correct raw scores for the content and total scores. The scoring error inflates the raw score. This error could increase the child's **Memory for Designs** subtest raw score by 2 to 8 points, as well as increase the child's **Memory for Designs Delayed** subtest raw score by 2 points. As a result, the related scaled scores for the **Memory for Designs** and **Memory for Designs Delayed** subtests, which are displayed on the Clinician's Report, may be inaccurate. This particular issue occurs when:

For Trial **3**, Trial **4**, Trial **5**, or Trial **6**:

The Card **1** value is **not** entered and the Card **10** value **is** entered

OR

For Trial **6**:

The Card **2** value is **not** entered and the Card **20** value **is** entered

SOLUTION

You need to rescore any previously entered **Memory for Designs** and **Memory for Designs Delayed** subtests or run a new Clinician's Report after installing the software update. If you have not yet installed the Scoring Assistant, make sure you install the software update immediately after the full installation.

To get the software update:

- If you have an Internet connection, click **Yes** when prompted to check for software updates during the launch of the NEPSY-II Scoring Assistant. The **auto-update** feature will launch. The update will automatically install on your workstation.

OR

- Go to the Harcourt Technical Support website. Use this method if you do not have an Internet connection on the workstation in which the application is installed.

<http://www.harcourt.com/support> (select **Harcourt Assessment | Downloads**)

OR

- Call the Harcourt Technical Support Center at 800-249-0659, 7 a.m.-10 p.m., Central Time to request this update on a CD-ROM.

The Psychological Corporation, a division of Harcourt Assessment, Inc., remains committed to the consistent quality of our products. We apologize for any inconvenience this may cause you. If you have any questions or other issues regarding your NEPSY-II kit components, please contact our Customer Service department at 800-211-8378.

Sincerely,

The NEPSY-II Development Team
The Psychological Corporation

The Power to Understand.

800-211-8378 • PsychCorp.com

